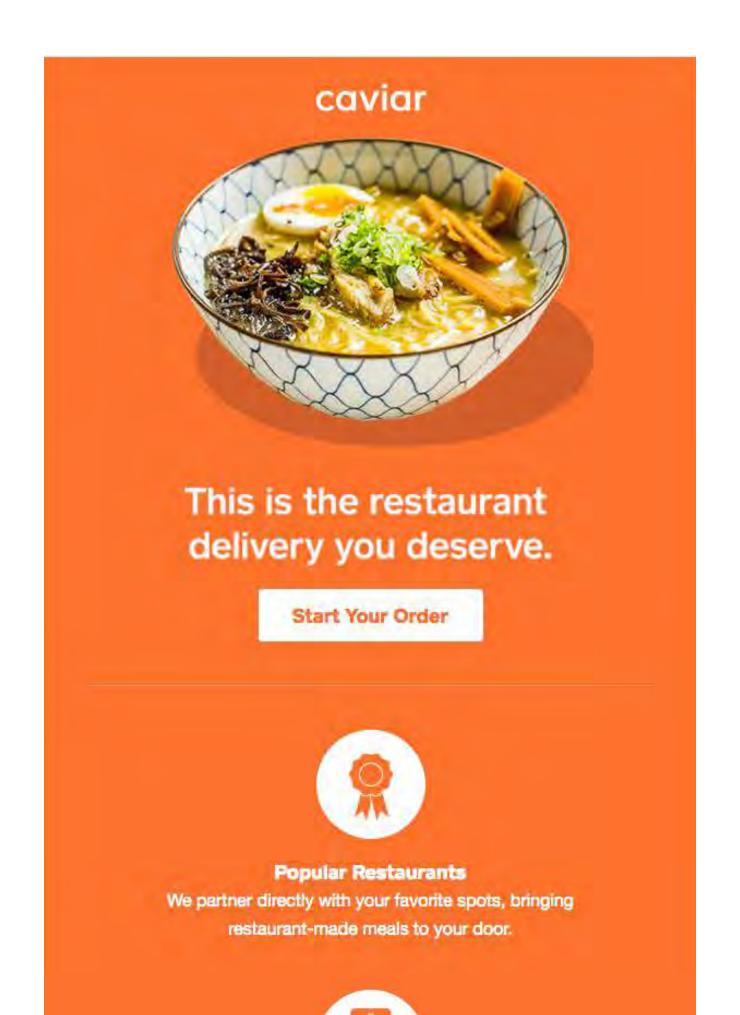
## Lifecycle Emails Welcome

### Welcome Email

Currently

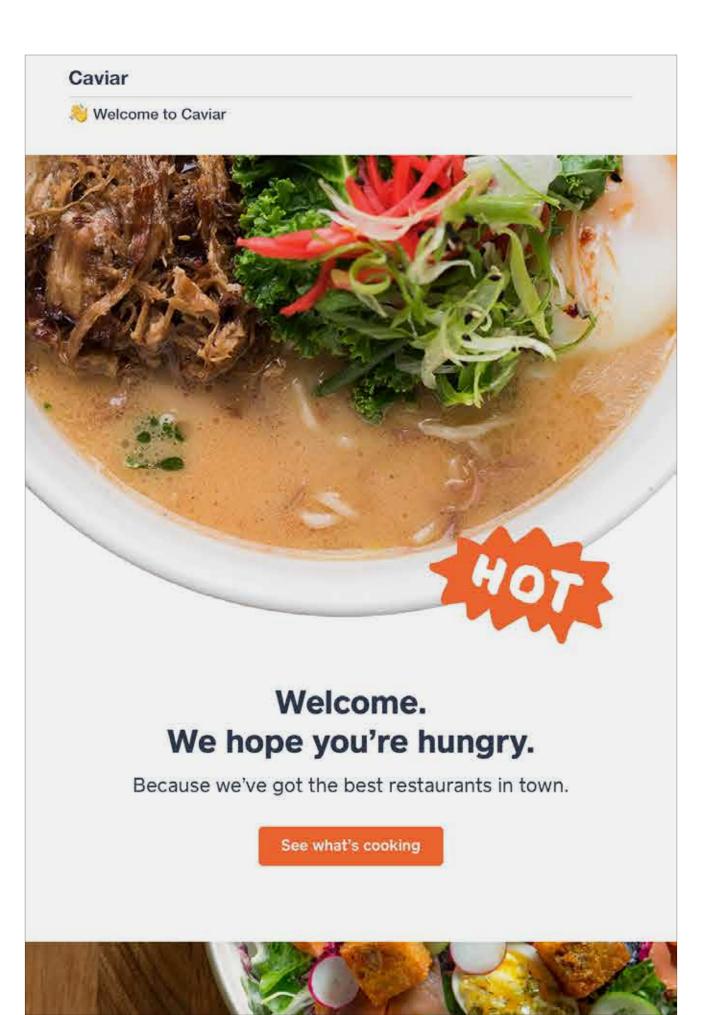


## Welcome Email Currently



#### **Welcome Email**

New

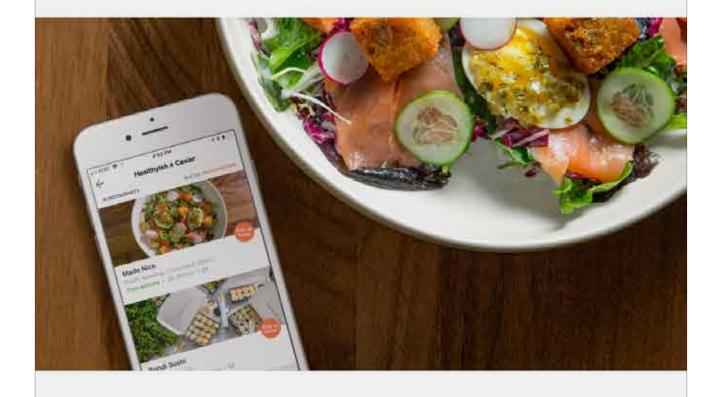


#### Welcome Email New

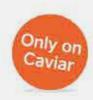
#### Welcome. We hope you're hungry.

Because we've got the best restaurants in town.

See what's cooking



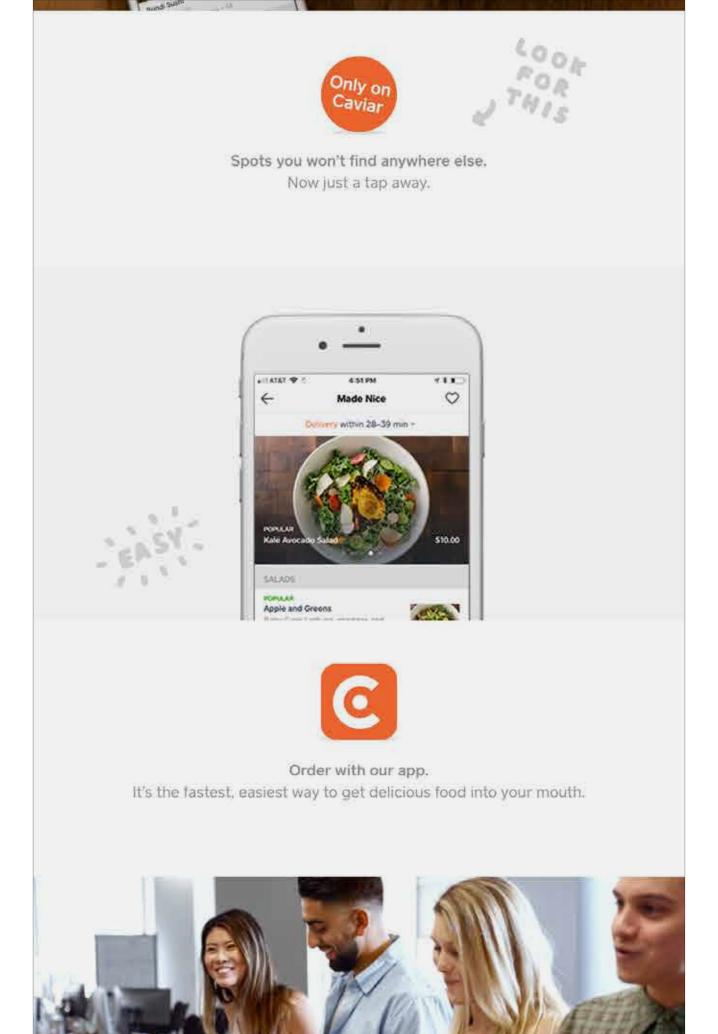
Only on Caviar



Spots you won't find anywhere else. Now just a tap away.



#### Welcome Email New



Get the app

#### Welcome Email New



#### Order with our app.

It's the fastest, easiest way to get delicious food into your mouth.



#### Caviar For Teams

### caviar / Teams

Office eats, but delicious.

Need to feed a group (of picky eaters)? We can do that, too.

Caviar

1455 Market Street, Suite 600, San Francisco, CA 94103 Questions? • We're Hiring! • Unsubscribe © 2018









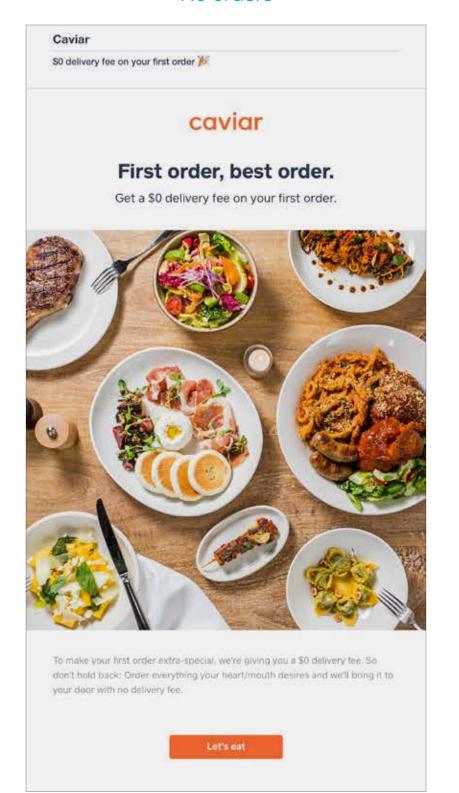
### New copy + design Compelling props So fresh and so clean

A proper welcome that better represents Caviar

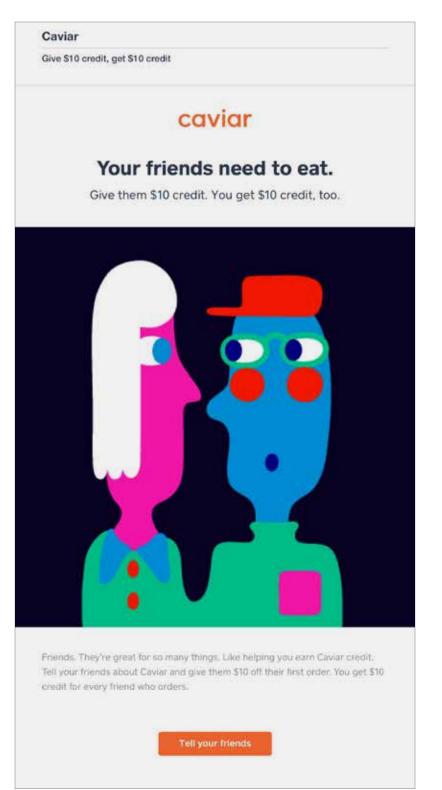
#### **Lifecycle Emails**

New

Day 5
No orders



**Day 5**Referral



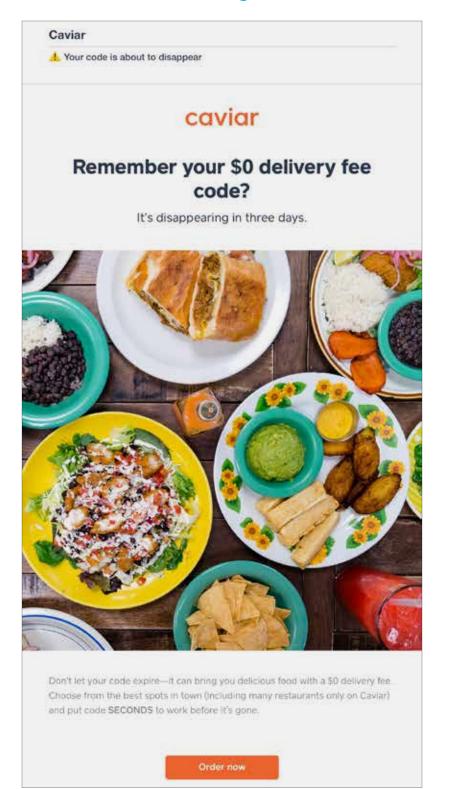
**Day 15**Order again



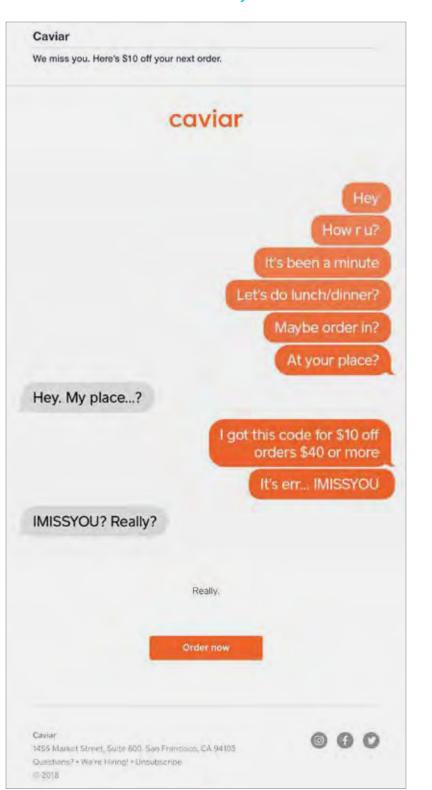
#### **Lifecycle Emails**

New

**Day 18**Order again



**Day 21**Hail Mary



# **Email Templates**Optimized

#### **Email Templates**

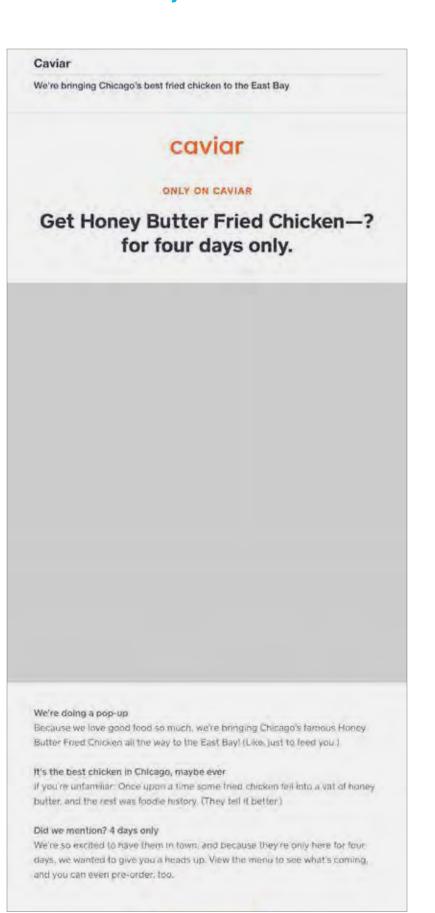
New

#### **Standard**

Caviar

## Get \$3 off + free delivery now through Sunday caviar Win the Best Year Ever. AKA \$2,500 Caviar Credit. Yes, this is real. To enter, use code BESTYEAR on an order of \$25+ between January 2-9. Plus, you'll get a 50 delivery fee. So go ahead and start 2018 with a chance at a year (/) of really great food delivered free. Here's to having a Happy New Year, all year long. You don't even have to talk to us. Card value on amore regretated \$200 through 600000, through concess continues 000 (455 Market Street, Soile 600 San Francisco, CA 9/103 Questions? • We're Hiring! • Unsubscribe 2018

#### **Only on Caviar**



#### **The Situation**

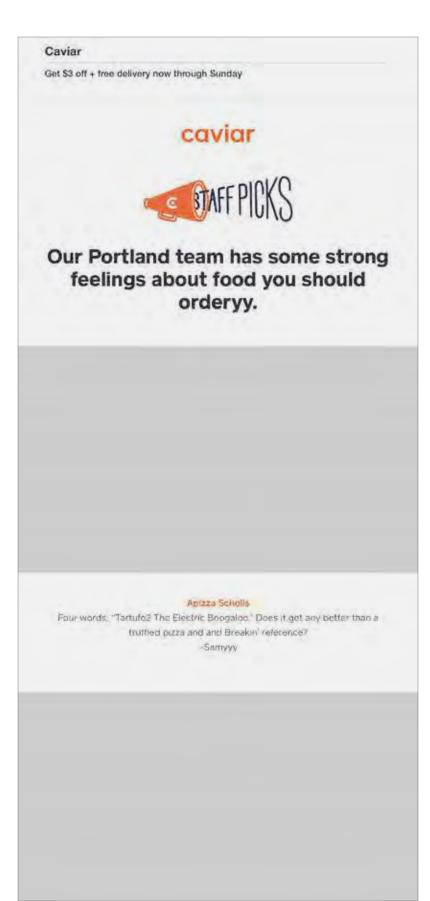




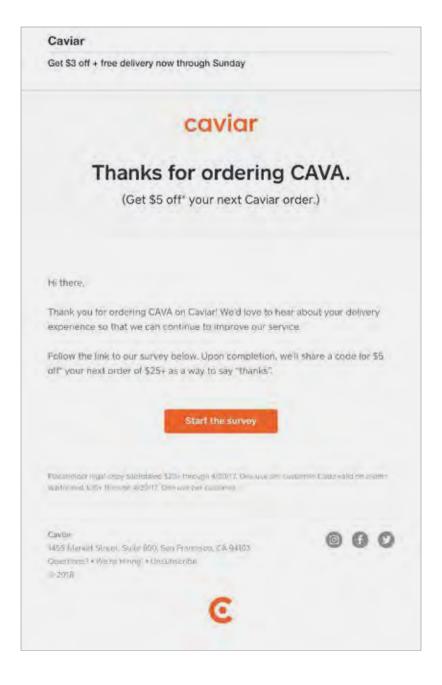
#### **Restaurant Roundup**

## Caviar Get \$3 off + free delivery now through Sunday caviar New restaurants for you to try. You'll want to keep reading, promise. Southern Proper A traditional Southern food expenence. Bennett's Sandwich Shop

#### **Staff Picks**



#### Survey



## **Emails**Development + Production

#### **Email**

Development + production

- 1. Design <
- 2. Code
- 3. Test

#### 2. Code

- 1. Simplify
- 2. Clean
- 3. Modular
- 4. Consistent
- 5. Lightweight
- 6. Readable
- 7. Scalable

From 483 line of code to 387 line of code, yet added 4 more modules (on the Welcome Email).

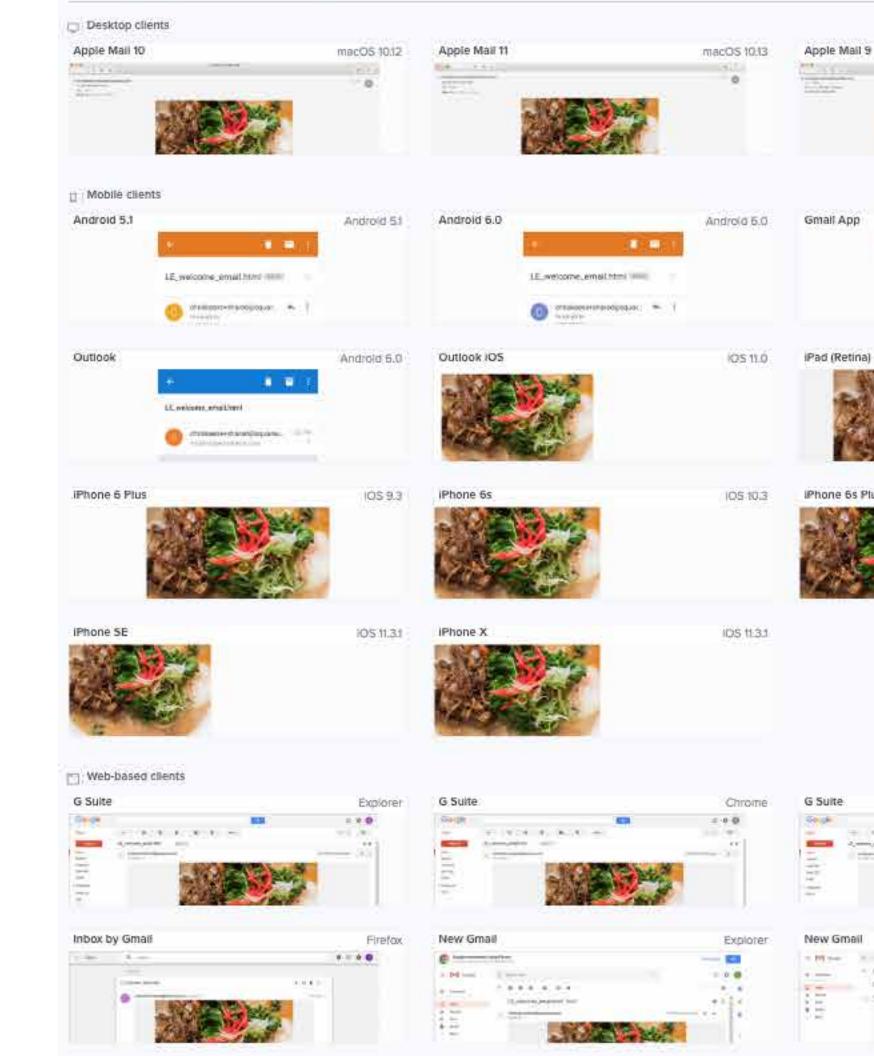
Support custom fonts without using images.

```
<body leftmargin="0" topmargin="0" marginwidth="0" marginheight="0" style="ma
171
172
         <!--**** Wrapper : BEGIN *****-->
173
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176
              <div width="600" style="margin: 0 auto; max-width: 600px;" align="cen
                <table cellpadding="0" cellspacing="0" border="0" width="600" heigh
177
                  max-width: 600px;" align="center">
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                  179
                    >
180
                      <!--**** Container: BEGIN ****-->
                      <table width="600" border="0" cellpadding="0" cellspacing="0"
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182
                       <!--*** 1st Row : BEGIN ***-->
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                           <table width="100%" border="0" cellpadding="0" cellspac
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187
                               <td valign="middle" align="center" style="padding-t
188
                                <!--** Logo **-->
189
                                <a href="https://www.trycaviar.com/t/?groups=f_on
                                =email&utm_source=braze&utm_campaign=referral_lif
190
                                  <img src="https://appboy-images.com/appboy/comm</pre>
                                  border="0" alt="Caviar Logo">
191
                                </a>
192
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195
                               <td align="center" style="padding: 0px 40px 30px 40
196
                                <!--** Headlines **-->
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                                  font-size: 30px; font-weight: bold; line-height
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                                line-height: 26px; color: #2e3b4e;">Curabitur u
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                       <!--*** 1st Row : END ***-->
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                       <!--*** 2nd Row : BEGIN ***-->
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                         <td align="center" bgcolor="ffffff" style="padding: 0px 4
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                           <table align="center" border="0" cellpadding="0" cellsp
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                               <table align="center" border="0" cellpadding="0"
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                                    <td align="center" valign="middle" style="pad
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                                      <h2 style="margin: 0; font-family: 'sqmarke
                                        font-weight: 400; line-height: 34px; colo
217
                                    218
                                  219
                                  <td align="center" valign="middle" style="pad
220
223
```

#### 3. Test

## Tested on 50 email clients:

**Apple Mail** Outlook **Gmail iPhone iPad Android** Yahoo Office365.com Outlook.com Hotmail.com **Windows** Mac Chrome **Explorer Firefox** 



## **Why Email Optimization Matters**

Reduces headaches
More streamlined
Quicker turnaround
Better organized (code)
Less maintenance
More efficiency, consistency, scalability

More ;-)